

Login at <https://secure.ogone.com/Ncol/Prod/BackOffice> with your Ogone Backoffice credentials. You'll need your **PSPID** and **password** for this.

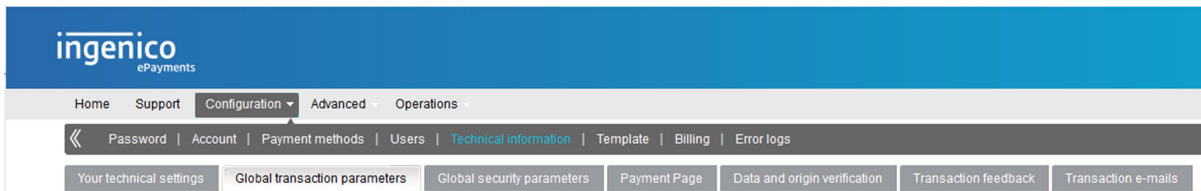
**Login**

Please enter your PSPID and your password in order to administer your account.

PSPID

Password

[Login as user](#) / [Lost your password?](#) / [Access to test](#)



Once logged in click **Configuration** -> **Technical information** -> **Global transaction parameters** from the menu.

Check (and modify) the settings in your back office so they look the same as the settings below. Do this for the following tabs.

### Global transaction parameters

**Default operation code**

Sale  
 Authorisation

**With e-Terminal, the default operation code you configured above will be valid for all transactions.**

**With Ingenico e-Commerce, DirectLink, Batch, you can overwrite the default operation code configured above by including an operation code in the transaction details.**

**Default data capture (payment) procedure**

The default data capture (payment) procedure is only applicable if you have 'Authorisation' as the default operation code for your account or you included the 'Authorisation' operation code in the transaction details.

Data capture by the merchant (manual or automatic).  
 Automatic data capture by our system at the end of the day.  
 Automatic data capture by our system after  days.

**Payment retry**

The number of times you allow a customer to attempt the payment on the secure Ingenico payment pages (with the same or different payment details) within a single order

**Processing for individual transactions**

Always online (Immediate).  
 Online but switch to offline when the online acquiring system is unavailable.  
 Always offline (Scheduled).

**Default ECI value**


It is vital that the ECI is defined in accordance with your acquirer's specifications. If an incorrect ECI is sent, it could infringe the rules set out in your acquiring agreement.


**With Ingenico e-Commerce, the ECI will be determined dynamically depending on the transaction context.**

**With e-Terminal, DirectLink, Batch, you can overwrite the default ECI value configured above by submitting another ECI value in the transaction details.**

## Global security parameters

### Hashing method

 This configuration affects all signature checks of which the pass phrases are configured under "Data and origin" and "Feedbacks".

 Hash algorithm

- SHA-1
- SHA-256
- SHA-512

 Character encoding


- Use the character encoding expected with the initial transaction request (depending on the URL called)
- ISO-8859-1
- UTF-8

## Payment Page


### Cancel button

- Hide the "Cancel" button on the Ingenico secure payment pages.

### Back button redirection

 URL of the webpage to display to the customer when he clicks the "back" button on our secure payment page.

### General terms and conditions


 URL will be accessible by the customer via a link on our secure payment page.

## Data and origin verification

### Checks for e-Commerce

 URL of the merchant page containing the payment form that will call the page: orderstandard.asp

 You may enter several URLs, separated by ";".

 SHA-IN pass phrase

\*

**VISIBLE**

## Checks for e-Terminal and Batch (Manual)

When using these transaction submission modes, you have to log into the back office beforehand.

## Checks for DirectLink and Batch (Automatic)



When using these transaction submission modes, login details have to be transmitted in the HTTP parameters.

IP address



You may enter several IP addresses, separated by ";"



SHA-IN pass phrase

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## Transaction feedback

eCommerce

### HTTP redirection in the browser



URL of the webpage to be displayed to the customer after the payment process

Accepturl: displayed when the payment has been authorised, stored, accepted or is waiting to be accepted.



Declineurl: displayed when the acquirer declines the authorization more than the maximum permissible number of times (as defined in the payment retry section of the Transaction tab).



Exceptionurl: displayed when the payment result is uncertain.



Cancelurl: displayed when the customer cancels the payment.



You can overwrite the default redirection URLs configured above by sending along redirection URLs in the transaction details.



I would like to receive transaction feedback parameters on the redirection URLs.



I would like Ingenico to display a short text to the customer on the secure payment page if a redirection to my website is detected immediately after the payment process.

### Direct HTTP server-to-server request



Timing of the request

No request.

Always deferred (not immediately after the payment).

Online

Online but switch to a deferred request when the online requests fail.



URL of the merchant's post-payment page

If the payment's status is "accepted", "on hold" or "uncertain".



If the payment's status is "cancelled by the client" or "too many rejections by the acquirer".




Request method

POST

GET

### Dynamic e-Commerce parameters

 This exchange box allows you to select or deselect the parameters you wish to receive as feedback for a transaction and

#### Available

- AAVADDRESS
- AAVCHECK
- AAVMAIL
- AAVNAME
- AAVPHONE
- AAVZIP

#### Selected

- ACCEPTANCE
- AMOUNT
- BRAND
- CARDNO
- CN
- COMPLUS

### Alias gateway and Tokenization

#### Dynamic parameters

#### Available

- ALIAS.ALIASID
- ALIAS.NCERROR
- ALIAS.NCERRORCARDNO
- ALIAS.NCERRORCN
- ALIAS.NCERRORCVC
- ALIAS.NCERRORED

#### Selected



### General



I would like Ingenico to display a "processing" message to the customer during payment processing.



I would like Ingenico to re-launch the "end of transaction" (post-payment request/redirection) process if required.

### All transaction submission modes

#### Security for request parameters



SHA-OUT pass phrase

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Basic Authentication Credentials

Username

Password

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#### HTTP request for status changes



Timing of the request

- No request.
- Only at the time of the order authorisation request.
- For each offline status change (payment, cancellation, etc.).

URL on which the merchant wishes to receive a deferred HTTP request, should the status of a transaction change offline.

### DirectLink

#### Dynamic parameters

 This exchange box allows you to select or deselect the parameters you wish to receive as feedback for a transaction and move them from one box to another.

#### Available

- AAVADDRESS
- AAVCHECK
- AAVMAIL
- AAVNAME
- AAVPHONE
- AAVZIP

#### Selected

- ACCEPTANCE
- AMOUNT
- BRAND
- CURRENCY
- NCERROR
- NCERRORPLUS

## Transaction e-mails

### E-mails to the merchant

E-mail address(es) for transaction-related e-mails

 \*

You can enter several e-mail addresses, separated by ";".

Receive transaction confirmation e-mails

- No
- Yes, but only for e-Commerce transactions.
- Yes, for all transaction submission modes.



Receive e-mails in the event of offline transaction status changes

- No
- Yes, but only at the time of the order authorisation request.
- Yes, for each offline status change (payment, cancellation, etc.).

### E-mails to the customer



Support E-mail address to include in transaction-related e-mails

Support Phone number to include in transaction-related e-mails



- I would like Ingenico to send a transaction confirmation e-mail to the customer.
- I would like Ingenico to send a transaction confirmation e-mail to the customer at the time of the capture.
- I would like Ingenico to send a transaction confirmation e-mail to the customer at the time of the refund.